

Ordering repeat prescriptions online

Using **SystemOnline** on the internet
or on your mobile smartphone or device

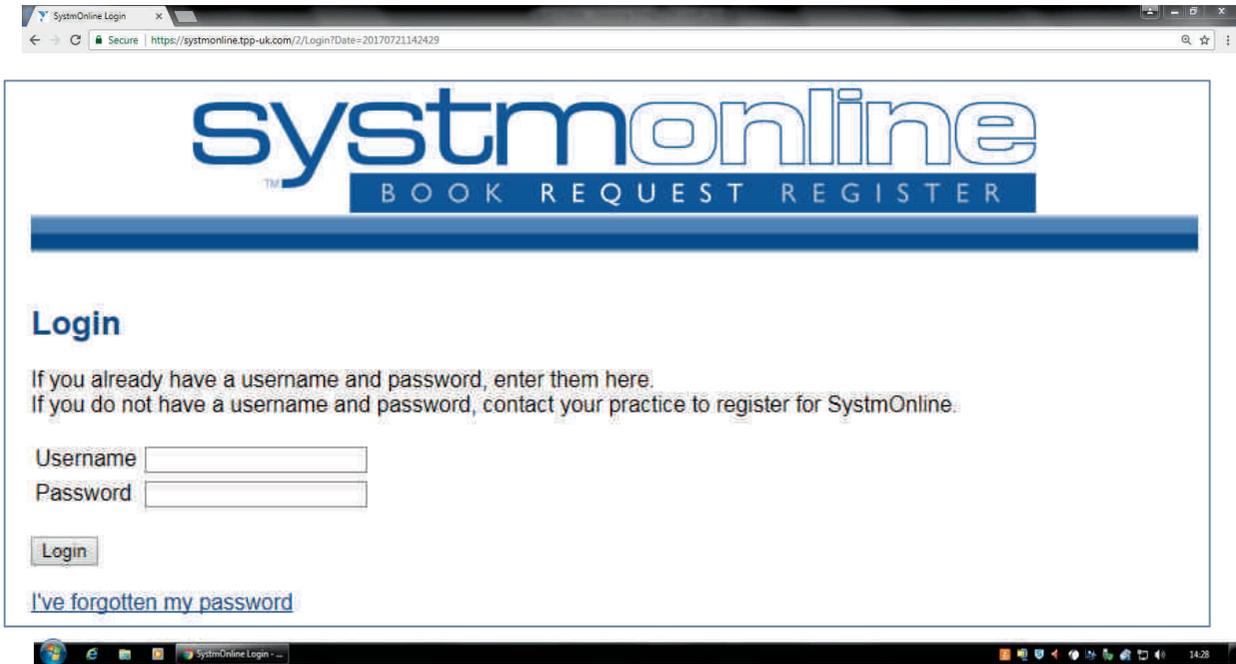
This guide applies to the NHS GP online system
used by practices in the following boroughs:

- Ealing
- Hammersmith & Fulham
- Hounslow
- Kensington & Chelsea
- Westminster

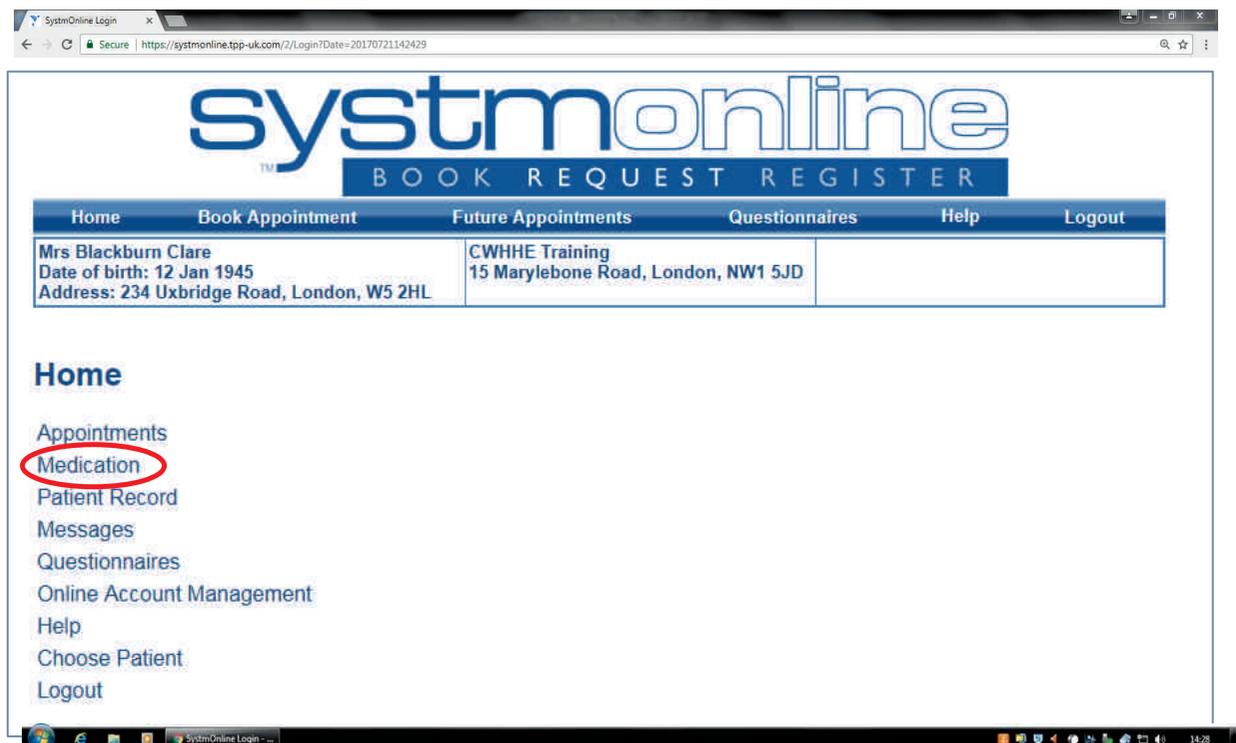


Ordering your repeat prescriptions on a computer

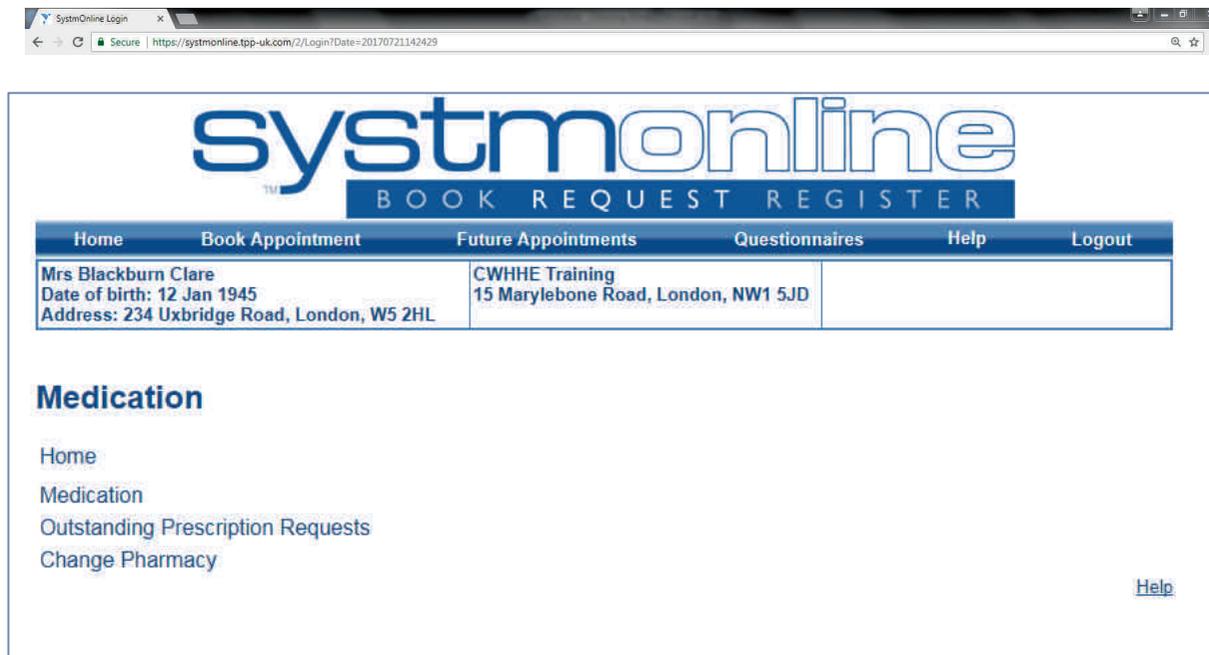
1. Ask your GP practice for a SystmOnline account.
2. Log in with your username and password at <https://systmonline.tpp-uk.com/Login>.



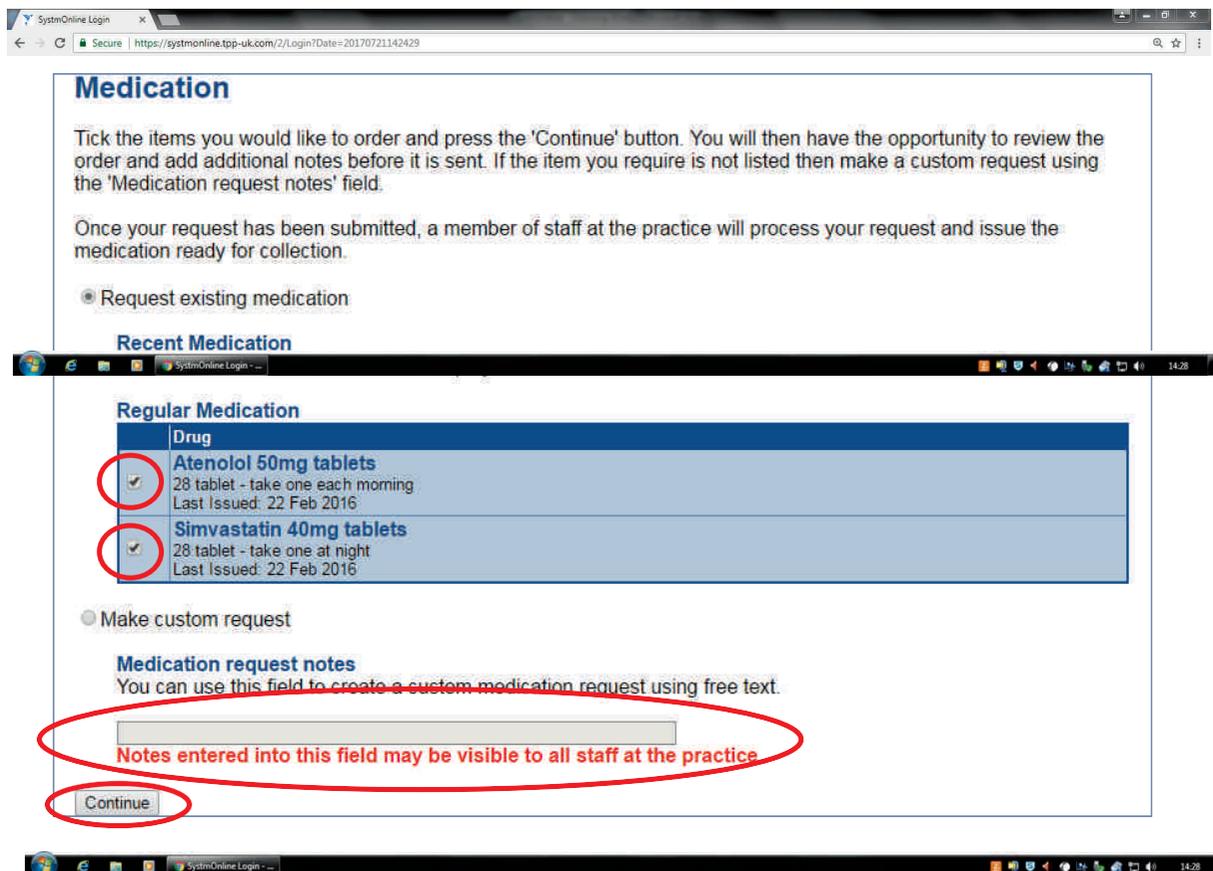
3. On the following screen, select **Medication**



4. Then select **Medication** again on this page.



5. Tick the regular medications you wish to order and **continue**. You can also make a custom request at the bottom of the page.



6. Check that the requested medications are correct and add any notes you would like your GP Practice to see. Then select **Request Medication**.

Request Medication

The following medications are about to be requested. You should check that these are correct, add notes as required, and press the 'Request Medication' button to complete the request.

Once your request has been submitted, a member of staff at the practice will process your request and issue the prescriptions ready for collection.

Drug	Notes
Atenolol 50mg tablets 28 tablet - take one each morning Last Issued: 22 Feb 2016	<input type="text"/>
Simvastatin 40mg tablets 28 tablet - take one at night Last Issued: 22 Feb 2016	<input type="text"/>

Medication request notes
You can use this field to create a custom medication request using free text.

Notes entered into this field may be visible to all staff at the practice



Success!

Medication Ordered

Ordering repeat prescriptions using the SystmOnline App on your smartphone or smart device

You can also order repeat prescriptions using the **SystmOnline App**. It's free to download from Google Play and the Apple App Store.

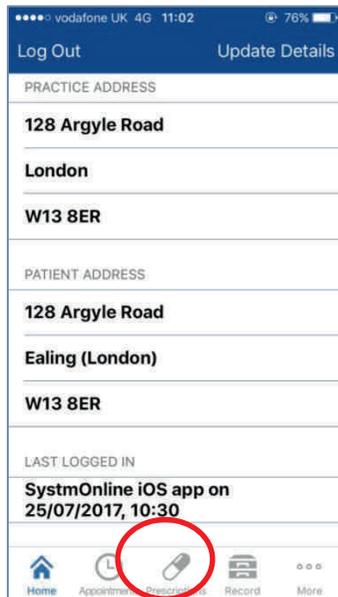
1. Download the SystmOnline App from Google Play or the Apple App store.



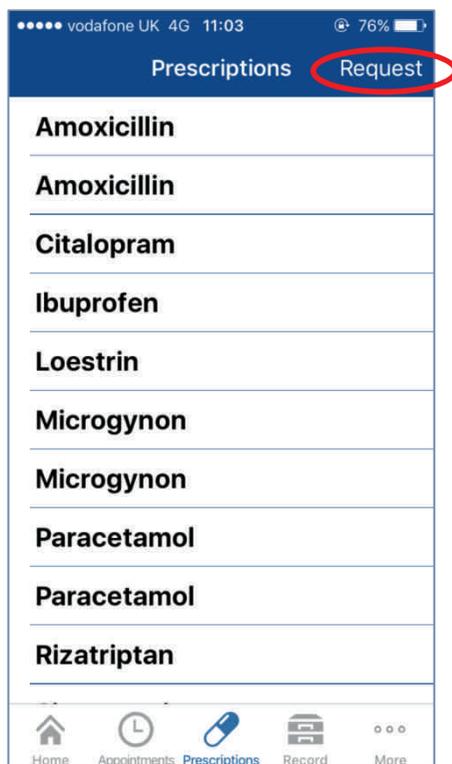
2. Ask your GP practice for a SystmOnline account.
3. Log in with your username and password once you launch the App.



4. Your patient and practice details will appear on the Home screen. Select the **Prescriptions** icon



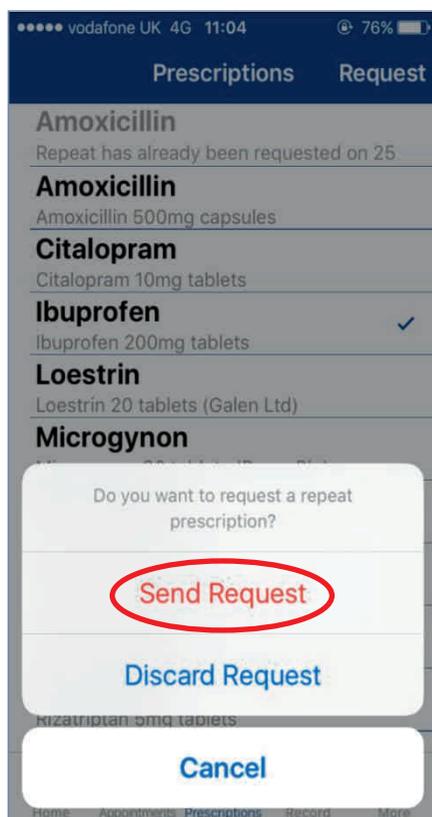
5. Your list of available prescriptions is displayed. To request a repeat prescription, select **Request** on the top right of the screen.

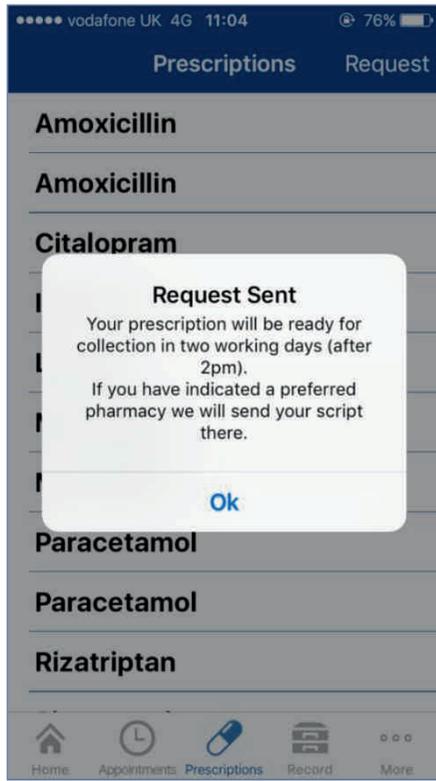


6. Tap on the medications you wish to reorder. A tick will be displayed next to each medication that has been selected. Press **Request** to continue.



7. Select **Send Request** to complete your reorder.





Success!

Medication Ordered