

PPG Meeting Minutes 9/9/20

In attendance – Dr Charge, Marian Varley, Stephen Duckworth, Jeremy Raphaely, Stephen Johnson

- 1) Discussion around how we are currently working in the practice under COVID guidance – covered hospital referrals and investigations, full telephone triage, now able to start some routine work such as smears, imms but some services stopped eg ABPM & spirometry

Patient members were concerned with current covid numbers in the local area, discussed are increasing again but being closely monitored. Also concerned about having to wait outside – discussed COVID assessment of building and limitations eg not able to have one directional travel through the building, limited waiting room space to ensure social distancing, no car park. Explained vulnerable patients are being seated inside and all patients in adverse weather as the building permits to maintain social distancing.

Patient members also discussed concerns around mental health support at this time, discussed what is being offered by Community Living well, agreed action was to send text to patients advising where mental health support can be found.

- 2) Discussed PCN changes and CCG merger. Explained we had voted no to single CCG due to concerns about existing services such as MCMW and also representation of patient needs. The patients were happy that they were being represented in this way.

Patient members had some queries about patient involvement in the PPG, agreed RC to contact PCN leads to enquire about this.

- 3) Discussed new website and e consults, prescribing wisely initiative not to prescribe OTC meds – agreed to be mentioned in newsletter. Explained last years' overspend of prescribing budget and need for action on this.

Patient members enquired what was happening with MCMW at this time, explained no hub sessions, agreed MCMW segment in newsletter.

Agreed next meeting for December/Jan