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**Attendance:**

Jeremy Raphaely, Henry Peterson, Stephen Johnson, Malcolm Mckenzie, Marian Varley, Soonu Engineer.

Discussed:

- Same day access which was working well; patients are now accepting PATCHS Triage often includes acute medication requests; we are now looking to streamline processes.
- We are taking part in NHSE GP improvement programme looking at streamlining processes and making it more sustainable. We continue to pre book for care plans, blood tests and nurse appointment.
- There has been no update on the NWL triage plans; there will be patient engagement at PCN level and PPG representative warmly invited to it; details to be shared near the time
- Flu campaign was discussed; elaborated on the numbers; discussed challenges around children's immunisations and poor uptake locally and nationally
- Updated on staffing changes; deputy practice manager not returning after her maternity leave; we are currently looking for the best candidate. Reception team stabilised largely although we anticipate changes. Full admin supports ongoing and partners which ensure long term stability.
- Mr Peterson kindly offered to be approached on all PPG matters. We will all miss Mr Duckworth whose memorial was planned.
- Next PPG meeting will be held in April 2025