

**Dr Rachel Charge**                      **Dr Tatjana Djordjevic**

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Minutes of PPG Meeting Wednesday, 15<sup>th</sup> January 2020

Present: Dr Djordjevic, Agnes from North Kensington Recovery Team, Mr Henry Peterson, Mr Malcolm Mackenzie

1. The new Grenfell Respiratory Service at St Charles was discussed. Dr Djordjevic confirmed that patients are still offered half hour appointments in a special Grenfell clinic at North Kensington Medical Centre once a month. If any more detail is needed, the PPG will let us know. Agnes mentioned a service for survivors and bereaved based at St Charles.
2. Mr Mckenzie joined the meeting and Dr Djordjevic summarised what had been discussed so far.
3. Henry Peterson explained about the Residents Association. We will consider using this as a platform. Dr Djordjevic mentioned that we are on Twitter. Henry Peterson asked if there is anything relevant to the building that needs to be put in the Residents Association newsletter. Dr Djordjevic confirmed that we should know about the lease by 31<sup>st</sup> March. We are still disputing service charges etc. The problem with the heating in December was mentioned. Kate Brady has been supportive, but we will wait to see outcome. The GPs confirmed that they have definite plans to expand and stay in the local area. Henry Peterson gave the name of someone who he thinks runs NHS Property Services – Geoff
4. Dr Djordjevic confirmed that we have had substantial growth as a practice in the last 6 months.
5. Dr Djordjevic asked Mr Peterson what housing plans there are in the area. Mr Peterson listed the planned council housing.
6. Enhanced check – Mr Raphaely's concern was discussed. The practice has sent out text messages to patients inviting them have their health check done either in the community or here at the practice. Results of the health check for those who had theirs completed in the community are currently not being shared with the GP. The community team are currently arranging for this information to be shared.
7. Mr Mackenzie had a problem with a repeat prescription which had never happened before. Dr Djordjevic asked Shona to look into this. Mr Peterson said that he uses the online service and everything works well.
8. Mr Mackenzie has also had problems getting an appointment with Dr Djordjevic. Dr Djordjevic mentioned about the online appointments being released at midnight. Dr Charge explained the new GP access initiative from the CCG which we are having teething problems with at the moment.
9. Next meeting to be held on 16th September at 2.30pm.